

## Trainer Profile

### IT Governance Expert

### Balaji N.

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- Delivered a high number of Training programs
- **Over 26 years** of rich and in-depth experience in IT: Management and Governance
- Highly, ethical, trustworthy & discreet
- Certified in COBIT5
- Strong organizational experience with expertise in multidimensional execution of projects
- Consulted and provided solutions to Internal and External clients based on the ITIL framework, which also included delivering Awareness Programs and Implementation methodologies
- Extended expertise in **Governance, Change and Support of IT Governance frameworks and standards, based on specific frameworks, such as COBIT**
- Extensive expertise in **IT Service Management, Information Security and Information Management.**
- Proven skills in enhancing overall administration. Well versed with efficiently handling all activities involving resource planning, Team Building, design & development and co-ordination with internal Departments.
- Superior communications & interpersonal skills, with an ability to interact with wide range of people
- **Implemented various projects such as** Developing and Implementing the ITSM and IT Governance Road Map for the technology Organizations,

#### Certifications

✓ Certifications -

- ❖ COBIT5
- ❖ ISO 27001 Lead Trainer for LA Programs
- ❖ PMP Certified, PRINCE2 Practitioner, PRINCE2 Agile Practitioner
- ❖ ITIL Practitioner, ITIL Expert, VerISM, ISO20000 certified
- ❖ Six Sigma Green Belt
- ❖ Certified Big Data Professional
- ❖ Service Management Consultant/ Process Implementer
- ❖ Problem Analyst, Cloud Computing Certified, AWS Cloud Practitioner

#### Educational Qualifications

- ✓ MCA (Master of Computer Applications)
- ✓ BCA (Bachelor of Computer Applications)
- ✓ DECE (Diploma in Electronics and Communication Engineering)

My Website:

<http://www.nbalaji.com/>

My Tweets:

<http://twitter.com/Balajiyengar>

My LinkedIn:

<http://www.linkedin.com/in/nbalaj>

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